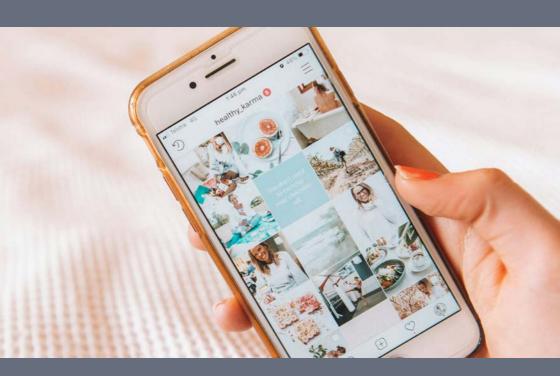
# E A O L V E NORTH

COFFEE ROASTERS

# Simple Guide to Planning Social Media Content for Cafés







Welcome to the simple guide for planning social media content for your café!

Social media is a powerful tool to connect with your customers, showcase your café's personality, and attract new visitors.

Follow these easy steps to get started on social media and create engaging content that keeps your audience coming back for more.





#### Step 1: Know Your Audience

Before you start posting, it's important to understand who your audience is. Think about the people who visit your café - their age, interests, and why they come to your café.

Are they students looking for a cosy study spot, professionals grabbing a quick coffee, or families enjoying brunch?

Knowing your audience will help you tailor your content to what they want to see.





## Step 2: Set Goals

What do you want to achieve with your social media presence?

Whether it's increasing foot traffic, promoting new menu items, or building brand awareness, setting clear goals will guide your content strategy.

Make sure your goals are specific, measurable, achievable, relevant, and time-bound (SMART).





## Step 3: Choose the Right Platforms

Not all social media platforms are created equal. Choose the ones that align with your audience and goals.

Instagram is great for visual content like photos of your delicious dishes and cosy café ambiance.

Facebook is useful for sharing events and engaging with your community.

TikTok is great for short, engaging videos showcasing your café's vibe, special drinks, or behind-the-scenes moments.

Start with one or two platforms and focus on creating quality content for those.







#### Step 4: Create a Content Calendar

Consistency is key on social media. Plan your posts in advance with a content calendar.

This will help you stay organised and ensure that you're posting regularly. Include a mix of content types such as photos, videos, behind-the-scenes peeks, customer testimonials, and promotions.

Don't forget to incorporate seasonal events and holidays relevant to your café.



Explore our blog for a wealth of posts featuring social media calendar ideas and other valuable insights.







# Step 5: Showcase Your Café's Personality

Your café is more than just a place to grab a cup of coffee - it has its own unique personality and vibe. Let that shine through in your social media content.

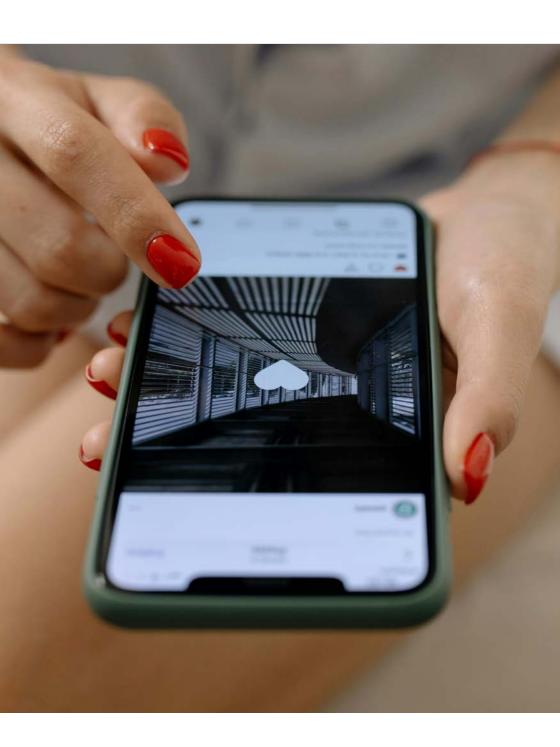
Share stories about how your café got started, introduce your staff, and highlight what makes your café special.

Authenticity goes a long way in building a loyal following.



Click here for tips on Social Media Branding with Canva: A Guide for Success







# Step 6: Engage with Your Audience

Social media is a two-way street. Don't just post content - engage with your audience!

Respond to comments and messages promptly, ask questions, and encourage user-generated content like photos of customers enjoying their favourite drink at your café.

Building genuine connections with your audience will foster loyalty and keep them coming back.





#### Step 7: Analyse and Adapt

Finally, regularly review your social media performance to see what's working and what's not.

Most social media platforms offer analytics tools that provide insights into your audience demographics, engagement metrics, and top-performing posts.

Use this data to refine your content strategy and continuously improve.



#### Require additional assistance?

We can help you build your brand, engage customers, and create unforgettable experiences. Our support includes digital marketing advice, eye-catching design assets, and social media audits.

If your cafe could benefit from added support, don't hesitate to reach out to us today.

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Follow us on social media and stay connected with the latest from ENCR.

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