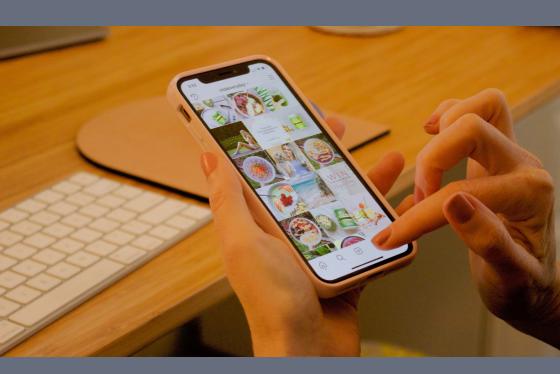
E A O L V E NORTH

COFFEE ROASTERS

5 things every cafe must do on their social media







Number 1: Build a Strong Brand Identity

A strong brand identity is crucial for cafes on social media. It helps you stand out in a crowded digital space and makes your cafe memorable to potential customers. When creating your brand identity, consider the following:

Logo and Visual Style: Your logo is the face of your cafe. Make sure it's simple, distinctive, and represents your cafe's theme or values. Choose a colour scheme that aligns with your cafe's atmosphere and personality.

Consistency is Key: Consistency in branding across all your social media platforms is essential. Use the same logo, colour scheme, and style for all your profiles.

Cafe Personality: Your cafe should have a personality that shines through in your social media content. Are you a cosy, familyfriendly spot or a hip and trendy urban cafe? Make sure your content reflects this personality.





Number 2: Create High-Quality Content

Great content is what draws people in and keeps them engaged. When creating content for your cafe's social media:

Professional Photography: Invest in high-quality photos of your food, drinks, and cafe interior. Consider hiring a professional photographer to capture the essence of your cafe.

Videos: Videos are highly engaging. You can create short clips of your baristas at work, a time-lapse of a dish being prepared, or a virtual tour of your cafe.

Graphics and Quotes: Share eye-catching graphics with quotes, fun facts, or special offers. These can help break up your feed and make it more interesting.

Consistency in Style: Maintain a consistent visual style and colour scheme for your posts to create a cohesive and visually appealing feed.





Number 3: Engage with Your Audience

Social media is not just a one-way communication channel. It's an opportunity for cafes to connect with their customers. Here's how you can engage:

Respond Promptly: Always respond to comments, messages, and reviews. A quick response shows that you value your customers.

User-Generated Content: Encourage customers to post about their experiences at your cafe and share their content on your social media, giving them a sense of recognition and involvement.

Contests and Polls: Run contests or polls to interact with your audience. Ask for input on new menu items, or run fun contests with cafe-themed prizes.







Number 4: Consistent Posting Schedule

A consistent posting schedule keeps your audience engaged and informed. Here's how to maintain it:

Choose the Right Times: Research when your target audience is most active on social media. Tailor your posting schedule to those times.

Content Calendar: Plan your posts in advance with a content calendar. This helps ensure a steady stream of content.

Scheduling Tools: Use scheduling tools like Hootsuite or Buffer to automate your posts, so you don't have to be online 24/7.





Number 5: Monitor Analytics and Adapt

To be successful on social media, you need to measure your performance and adapt accordingly:

Track Key Metrics: Keep an eye on reach, engagement, and conversion metrics. Tools like Facebook Insights and Instagram Insights provide valuable data.

Adjust Your Strategy: Based on your analytics, adjust your strategy. If certain types of posts perform well, create more of them. If others don't, rethink your approach.

Stay Informed: Social media platforms continually evolve. Stay updated on algorithm changes and new features to keep your strategy fresh.





Require additional assistance?

We can help you build your brand, engage customers, and create unforgettable experiences. Our support includes digital marketing advice, eye-catching design assets, and social media audits.

If your cafe could benefit from added support, don't hesitate to reach out to us today. Phone: 1800 999 905

Email: info@evolvenorth.com.au

Follow us on social media and stay connected with the latest from ENCR.

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